



Welcome to Co-design

Communication for Safe Care



The Communication for Safe Care Project
wants to:

- Make it easier to talk about your health
- Make it safer for people with communication support needs



We are having a **co-design workshop**.



Co-design is working together to make things better.

A **workshop** is when we all meet together.

At the workshop there will be:



- **4 consumers**

Consumers use the health services.

- **1 service manager**

A **service manager** leads the health team.

- **3 health care workers**

A **health care worker** works at the hospital. They could be a dentist or a nurse.

- **4 project team members.**



The workshop is on Tuesday, 7 May 2024.



Please join online at 8:45am to get ready.



We will start at 9am.

We will finish at 5pm.

Where is the workshop?



The workshop is online.

It is on Microsoft Teams.



We will email you a link.

What you need



A computer or laptop with a working microphone and camera.



Need help to join the meeting?

Call Nicole at 0476 896 188.

What happens in the workshop



We will do lots of activities like:

- get to know each other
- talk about the project
- talk about the problem we are fixing.
- answer questions

What to bring with you

Anything you need to help you communicate.



For example:

- a communication device



- a support person



- a fidget tool



- special cutlery you might need

We will send you:



- Chocolate



- Tea



- Coffee



- Biscuit



- Things needed for the day

The problem we are fixing



We spoke to **health care workers** and **consumers** of the Oral Health Clinic in Western New South Wales.

They told us about the main problem they have with communication.

They want to talk about:

Understanding how attitudes toward communication support needs affects communication in healthcare.



We are going to find a **solution** together at the workshop.

A **solution** is a way to fix a problem.

Some of the things we might ask



We have some questions that can help you think of solutions.

How do you feel when **health care workers** do not understand communication support needs?

How can we help **health care workers** understand communication support needs?

What will happen if **health care workers** do not know about communication support needs?

How would you tell **health care workers** about communication support needs?